

mpts

medical practitioners tribunal service

Hearings procedure telephone information service

Information on medical
practitioners tribunal hearings
procedure

DC8268

The University
of **Law**
incorporating The College of Law



BPP
LAW
SCHOOL

**PRO BONO
CENTRE**

The MPTS hearings procedure telephone information service is available to all doctors whose cases have been referred for a medical practitioners tribunal hearing.

The service is open to all doctors and is free of charge. It is run by student volunteers from the BPP Law School and the University of Law.

You can use the service to:

- learn about the hearing process, including the key stages
- help prepare for your hearing
- find out what to expect at the hearing centre on the day of your hearing.

Volunteers won't be able to comment on the specific circumstances of your case or give you legal advice (see pages 4 and 5 for information on this).

We would welcome your views and comments on this service.

Please email us at

MPTSInfoandInsight@mpts-uk.org

How to access the service

By email

Simply send an email – at any time – to either BPP Law School or the University of Law, with brief details of your query or area of interest, and include your contact telephone number.

By phone

Simply call one of the two answerphone lines – at any time – to leave a message. All calls will be charged at the local rate. You will be asked to leave your name, contact number and brief details of your query or area of interest.

Volunteer call back

When emailing or leaving a telephone message, please indicate if there are any times or days when you are not available to receive a call back.

Once your e-mail or answerphone message has been received, a volunteer from the organisation you contacted will call you back on the days listed below.

Monday and Friday

BPP Law School

Telephone: 0161 235 7177

Email: doctorinfoservice@my.bpp.com

Tuesday and Thursday

University of Law

Telephone: 01483 216 738

Email: doctorinfoservice@law.ac.uk

Additional information and support

To help you prepare for your medical practitioners tribunal hearing, the following information and support is available on our website,

- *Resources for doctors: medical practitioners tribunals* and supplementary guidance, tell you what to expect before, during and after your hearing
www.mpts-uk.org/doctors-and-representatives/resource-for-doctors-medical-practitioners-tribunals
- *General Medical Council (Fitness to Practise) Rules Order of Council 2004*, as amended
www.mpts-uk.org/about/how-we-work/legislation

- *Sanctions Guidance*
www.mpts-uk.org/resources-sanctions
- MPTS virtual hearing centre
www.mpts-uk.org/hearings-and-decisions/how-to-attend-a-hearing

You can also contact the Doctor Support Service, which offers independent, confidential and emotional support and advice. You don't have to be a member of the BMA to use it. The service is free and run on a peer support basis.

Telephone: 020 7383 6707

Email: **doctorsupportservice@bma.org.uk**

Website: **<https://www.bma.org.uk/advice/work-life-support/your-wellbeing/doctor-support-service>**

Where to get legal advice

You should consider being advised and represented by a solicitor. They will know how to prepare your case and present the information that the medical practitioners tribunal needs.

If you do not have the support from a medical defence organisation, you might be eligible for free legal assistance. Advocate can help find free legal assistance from volunteer barristers.

LawWorks brokers free legal help for those who cannot afford to pay and who are unable to access financial assistance.

Advocate

Telephone: 020 7092 3960

Email: enquiries@weareadvocate.org.uk

Website: <https://weareadvocate.org.uk/overview.html>

LawWorks

Website: www.lawworks.org.uk

See the Contact us section of their website for details of services in your local area.

Other sources of legal advice

Medical Defence Union

Telephone: 0800 716 646

Email: advisory@themdu.com

Website: www.themdu.com

Medical Protection Society

Telephone: 0845 605 4000

Email: querydoc@mps.org.uk

Website: www.mps.org.uk

Medical and Dental Defence Union of Scotland

Telephone: 0845 270 2034

Email: info@mddus.com

Website: www.mddus.com

Citizens Advice Bureau

Website: www.citizensadvice.org.uk

See the Contact us section of their website for details of online, phone and in person advice services in your local area.

Email: **enquiries@mpts-uk.org**

Website: **www.mpts-uk.org**

Telephone: **0161 923 6263**

Medical Practitioners Tribunal Service

7th Floor, St James's Buildings, 79 Oxford Street, Manchester M1 6FQ

Textphone: please **dial the prefix 18001** then
0161 923 6263 to use the Text Relay service

To ask for this publication in Welsh, or in another format
or language, please call us on **0161 923 6263** or email us at
enquiries@mpts-uk.org.

The Medical Practitioners Tribunal Service makes impartial decisions in on doctors' fitness to practise. The Medical Practitioners Tribunal Service is part of the General Medical Council, but it is operationally separate and it is accountable to Parliament.

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