

Making a complaint, compliment or comment about the MPTS

Please use this form to give feedback to the MPTS about the services we provide.

Part A: Your details

Please provide the following information to help us consider and respond to your feedback appropriately. Giving us these details is optional, but any information you provide will help us improve how we work and is stored securely.

Title (Mr, Mrs, Ms, Dr etc)

Full name

Email address

Phone number

GMC reference number (if applicable)

Other reference number (if we have previously asked you to quote one)

Which of the following best describes you?

If you're giving feedback on someone else's behalf, please provide their name, contact details, and your relationship to them (eg partner, friend, advocate)

We may contact them to request their consent to liaise through you.

Part B: Reasonable adjustments

We are committed to making reasonable adjustments, in line with the Equality Act 2010. Please use the box below to tell us if you need any reasonable adjustments, such as receiving this form or information about the complaints procedure in an alternative format (e.g. large print). **Providing this information is optional and if you choose to tell us about any reasonable adjustments you need, this information will be stored securely.**

Part C: Your feedback

Is your feedback a complaint/compliment or comment?

Would you like a response to your feedback?

Please explain what you are contacting us about and what happened? What do you think we did wrong / did well?

Part D: Your expectations

What would you like us to do with your feedback? What would you like us to do to put things right?

Have you contacted the MPTS about this matter before?

If you have any problems using this form or have any comments about the form itself please email enquiries@mpts-uk.org.

This is available in Welsh on our website, at www.mpts-uk.org.

Mae hwn ar gael yn Gymraeg ar ein gwefan, trwy droi at www.mpts-uk.org.

Data Protection Statement

We are committed to looking after your personal information and have a privacy policy in place to make sure we do this. Our privacy policy is available to view on the MPTS website.

Information collected on Parts A and B of this form will be used to help us communicate with you effectively and to help us meet your individual support needs. It will be treated as confidential within our organisation.

The information you provide in this form may also be used, on an anonymised basis, to inform the future development of our services.